E-bike cycling stations - <u>Terms of use</u>

Service Description

E-bike is the new bike sharing service at fixed stations in the Municipality of Sacile. Users can pick up a bicycle from a charging station and drop it off to the same station or to another in the city. There are pedal assisted bicycles at your disposal, that give you the opportunity to move quickly, independently and sustainably. A network of connections designed for those who want to experience the city of Sacile and its territory on two wheels. The project is promoted by the Municipality of Sacile and managed by its subsidiary LSM SRL (Managing Company), as part of an important and broad mobility strategy aimed at creating a system capable of offering citizens and tourists a range of alternatives for urban and extra-urban mobility.

Location of the e-Bike Charging Stations

Piazza Libertà (train station), e-bike rental + 1 place for charging private e-bikes.
Campo Marzio, e-bike rental + 1 place for charging private e-bikes.
Palamicheletto car park (Via Cartiera Vecchia) e-bike rental.

Instructions for Use

Only people of legal age (older than 18 years) may register for the service.
The service is accessed via the "BKSApp" App.
The "BKSApp" can be downloaded to mobile phones with an Android or iOS operating system.
Registration for the service may be done directly with QR-code from the stations through the BKSApp.
Afterwards, Users may buy a credit top-up through the app with one's own credit card.

The app allows Users to identify the closest cycling station, the availability of e-bikes and places available to park the e-bikes.
You may reach the nearest e-bike station and pick up the bike (<u>the drop-off station does not necessarily have to be the same as the pick-up station).</u>
The e-bike rental service is personal and allows the use of only one bicycle at a time and one person per bicycle.
Improper use of the vehicle such as the use by a third party other than the person that registered and signed these terms of use may result in liability to the registered rider, thus <u>excluding the Managing Company from any responsibility.</u>
The use of e-bikes is active 24 hours a day, 7 days a week.

E-Bike Pick-up

The pick-up of the bicycle by a User is only allowed in the racks where a green LED is lit next to the bicycle. If the LED is not this colour, it means that the e-bike is being recharged.
To pick up the bike, perform the following steps:
- Scan the QR code on the single charging station with the smartphone camera using the app and wait for the acoustic signal (about 3 seconds) and for the indicator light to start blinking blue and green.
- Remove the bike from the rack within 30 seconds.
- Once the picking-up has been completed correctly, the rack will turn on the white LED.
- The removed e-bike, if pedal assistance is activated, has a runtime of about 50 km.

E-Bike Drop-off and Return

The drop-off may only be made in racks without bicycles and with a white LED lit at any cycling

station present in the municipal area.

To drop-off the bike, perform the following steps:

- Scan the QR code on the single charging station with the smartphone camera using the app and wait for the acoustic signal (about 3 seconds) and for the indicator light to start blinking green and white.
- Insert the bicycle in the rack <u>within 30 seconds;</u> if the bicycle is not inserted within the time allowed, you must <u>wait 1 minute</u> and repeat the drop-off procedure.
- Once the rack has authenticated the bike, an acoustic signal will be heard, meaning the drop-off is complete.
- If the User does not find free racks, they may drop-off the e-bike using the "rack occupied" option. This allows the User to leave the e-bike adjacent to the charging station, securing the e-bike itself with a padlock and dropping-off the related keys in a special container. In order for the system to "block" the charging of the rate, it will then be sufficient to report this condition through the app so that the Managing Company is informed in real time and can arrange for its pick-up.

Rates for Use of e-Bike Service

The following rates are applicable:

- From 0 to 3 hours € 0.50 every half hour for a maximum of € 3
- From 4 to 6 hours € 1 every half hour for a maximum of   € 6
- After the 7th hour the service costs € 20 daily up to 24 hours of use.

Instructions for Using Recharges for Private e-Bikes and Related Rates

- The cost of the service is "free".
- To enable recharging, press the green button and insert the plug into the socket (the LED lights up).
- To end recharging, press the green button and remove the plug from the socket (the LED turns off).

User Obligations

- Use by minors is FORBIDDEN.
- During use, take care of the bicycle with the diligence of a good father of a family.
- Do not tamper with any of the service components.
- Riding and using the bicycle in compliance with road traffic regulations (Legislative Dec. 30/04/1992, no. 285, Italian "Rules of the road" and its subsequent amendments and additions) and, in general, observe the general principles of prudence, diligence and protection of the rights of others;
- At the end of use, dock the bicycle in one of the appropriate columns at the cycling station. At the end of the use of the service, the bicycle must be connected to the special column in one of the stations located in the municipal area and in the same conditions in which it was picked up.
- The bicycle may not be transported by the User by any means, either private or public.

User Responsibilities

- The User is responsible and the keeper of the bicycle from the moment they pick it up until the moment they drop it off; the <u>Managing Company shall have a claim</u> against the User for failure to deliver the bicycle.
- The User must check that the bicycle is in working order and in perfect condition as far as it can be visually checked; otherwise, they will have to reposition the bike in the appropriate cycling station dock.
- If the User damages any of the components of the service (bicycle, column), they are

obliged to pay compensation, in accordance with Art. 2043 of the Italian Civil Code.
- The User will be solely liable for all direct and indirect damage caused to third parties (people, things and animals) as well as to themselves and/or to things and/or animals owned by them as a result of improper use of the bicycle with the consequent obligation to compensate all damages caused.
- In the event of an accident and/or injury involving the User or the bicycle, the User must immediately notify the Managing Company (by telephone at 331-2325715 or 366-9375393) or by sending an email to the email address info@lsmsacile.it).

Responsibility of the Managing Company

The Managing Company is responsible for any damage caused to the User and/or possibly to third parties, only in the event that the damages are due to the failure of the technical parts of the service for reasons attributable to the Managing Company itself. The Managing Company shall never be responsible for damage caused to the User by third parties (people, things or animals) during the use of the service or in the event of loss, destruction or theft of the bicycle and objects on board.

Processing of Personal Data

The User is hereby informed and accepts that the personal data communicated below and those relating to the use of the service shall be processed exclusively by the Municipality of Sacile and by the company Livenza Servizi Mobilità S.r.l. (Data Controllers) and only for the needs related to the management of the service itself, in addition to any statistical processing, for which publication is in any case only envisaged in aggregate form and in any case such as to avoid the identification of individual identities. The processing of personal data provided by the User is carried out using computerised and manual methods and in any case in such a way as to ensure the protection of their confidentiality pursuant to Art. 13-14 of the GDPR (General Data Protection Regulation) 2016/679.

Information and support

Cell   331-2325715 or 366-9375393
e-mail   info@lsmsacile.it

User acceptance signature